

# Pulsara Patient Channel Tips & Tricks for EMS

## EMS | Create Patient - Prehospital Notification



Note: All patient information can be added at any time, before or after patient creation.

- 01 Scan Wristband - Create Patient**
  - Tap **NEW** if not using Patient Movement wristband
- 02 Scan Driver's License - Demographics**
  - Enter demographics manually if not available
  - Rapid: **Unknown** name, estimated **Age**, **Gender**
- 03 Photos**
  - **Images**: Patient, scene, paperwork...
  - **ECG**: Photo or attach from monitor
- 04 Patient Type**
  - Select General
  - Upgrade as needed anytime
- 05 Voice to Text** additional details
  - Dictate your normal prehospital report
  - "Eat the mic" - Hold microphone close to mouth



**Include:**

Chief Complaint and HPI

Key Findings

Vitals

Interventions

**Create Patient | Alert Hospital**

- 06 Create:** Tap Create to create channel now but alert hospital later
- 07 Alert Hospital Now:** Tap **Select Destination** then **Alert**
  - **Create** button is replaced with **Alert** after destination is set

© 2024 Pulsara. Confidential and proprietary. For information and training purposes only. Unauthorized use or distribution is prohibited

**Step 1-** Iowa is not using wristbands, so you will only see the “New” button

**Step 2-** If a Driver’s License is available quickly, scan it for the most accurate patient demographics to the hospital to allow for pre-registration.

- If not, type/ voice-to-text the name or click Unknown/ Unknown
- Add at least estimated age and gender

**Step 3-** Increase speed of patient channel creation by leveraging photos

- Tap Images tab and take photos:
  - Mechanism of injury (fall height, involved vehicle, weapon, etc)
  - Injury (burn, deformed extremity, facial droop, etc)
  - Monitor (Vital signs with waveforms)
  - Med list, Medical Necessity form for transfers, etc.
- Tap ECG tab

- Pull in ECG from monitor (Zoll or Phillips)
- Take photo of ECG strip (LifePak)

**Step 4-** Select Patient Type

- Can always start with GENERAL and update to any other patient type ONE time per patient channel (once provider confirms they want to send it as STEMI, Stroke, Trauma, etc they can change it)
- This allows the ED to tap a single “Activate” button to alert response teams

### Step 5- VERY IMPORTANT

- Tap in Chief Complaint/ Notes field
- Tap microphone icon on device screen
- Give **same verbal report** you would have given over the phone or radio.
- EVERYONE on the patient channel, EMS AND hospital staff can see the exact information in the exact way you shared it, instead of relying on multiple relays of information to multiple people throughout the entire care team.  
\*\*\*\* **HINT**- Think back to the tin can/ telephone game you played as a kid.\*\*\*\*

- ED relies on the information in this field to make resource decisions.
  - i) Does the information you have **affect any** of the following?
    - (1) Type of room (Trauma bay, Triage appropriate, etc)
    - (2) Medication needs (current drips, meds given, etc)
    - (3) Equipment needs (ECMO, dialysis, vent, Bi-PAP, etc)
    - (4) Personnel needed (Respiratory, Trauma, Cardiology, etc)

**YES** - Include that information in the Pulsara patient channel.

**NO**, That information can wait until you arrive and give face to face report.

- ii) When will you be there?
  - (1) Ensure your ETA is accurate.
    - App will set based on GPS location.
    - If transport delayed or response upgraded, hit "Recalculate" to update ETA.
    - App will audibly and visually notify the ED of new ETA

### Step 6- This may vary by agency

- If the Select Destination field is dark red, you **MUST** enter a hospital destination and hit "Alert"
- If the Select Destination is not red, you do **NOT** have to enter a destination right away. You can enter patient information, tap the "Create" button and it will save the patient channel.
- Select the Destination at any time and the "Create" button will change to "Alert"
- If you create a patient channel, the system will audibly and visually alert you every five minutes that you have not added a destination until one is added.