TRAUMA Patient Channel Specifics for EMS

All hospitals in the Des Moines region have agreed to the following in regards to Trauma patients transported by EMS:

- A Pulsara patient channel should be created for every patient
- A phone call is **NOT MANDATORY** in addition to the Pulsara alert.
- If the EMS provider OR the ED feels an additional phone call is desired or necessary, a phone call **should be** initiated. (Not typically necessary if adequate information is included in the patient channel, but always use provider discretion.)
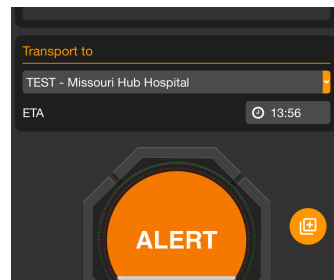
Step 1 - Create patient channel as normal

Step 2 - **IF** the patient meets the Iowa Out of Hospital Trauma Triage Guidelines (Adult or Peds) for routing to a Level I or II Trauma Care Facility, enter the patient type as **TRAUMA**

    - If it does **not** meet that criteria, enter the patient type as **GENERAL**

***The Trauma Triage Guidelines have been added in Pulsara for your reference:
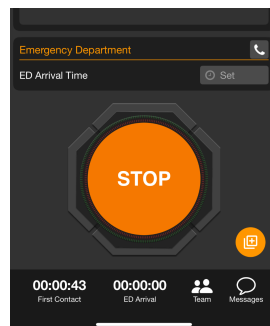
To access the Iowa Out of Hospital Trauma Triage Guidelines:

    - You must create the patient channel

    - Most agencies will need to enter the hospital destination, and tap "Alert" to save the patient channel by sending it to the hospital.
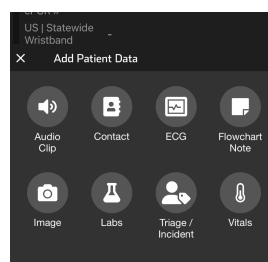

- Now you will see a STOP button

- Tap the icon in the lower right of the app screen

- Tap "Flowchart Note

- Tap in the "Template" field

- Tap either Adult or Pediatric trauma triage guidelines

- Scroll up and down to review the criteria

If desired, tap in the space to the left of any criteria and type an "X" to indicate that this patient meets that criteria.
- Tap "Save" at top right.
- The Flowchart Note you edited will now show in the patient channel with your edits.

This is NOT MANDATORY, but it is helpful for the ED staff to determine which Trauma level to activate based on each internal hospital's criteria.